

- An email address must be on your account with our office in order to have a TeleVisit appointment.
- A webcam and microphone are required in order to conduct a TeleVisit.
- Upon scheduling your TeleVisit appointment, you will receive an email with the subject of “Telemed Appointment Confirmation from your doctor’s office”. **KEEP THIS EMAIL!**
- When it is time for your appointment, your TeleVisit appointment can be started in one of three ways:
  1. Through the Patient Portal on a computer
  2. Through the Healow app on a smartphone
  3. Through the link in the confirmation email

### 3. Confirmation Email Link

- ◆ There is a link to your TeleVisit appointment in the TeleVisit appointment confirmation email

**Join this Telemed Appointment directly**

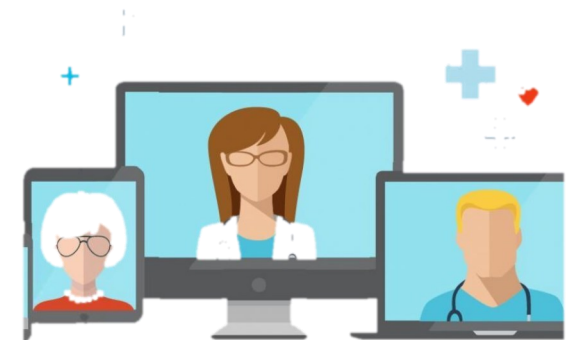
- ◇ You must be on a computer when using the email link
  - △ Do not use this link on your smartphone; the TeleVisit will not work through a mobile browser
- ◇ You must be using the Google Chrome browser or the Firefox browser



- ◆ There is no login when using the email link
- ◆ Click on the email link when you are ready for your TeleVisit
- ◆ A visit-relevant questionnaire will show; please complete to the best of your knowledge
- ◆ Any vitals (blood pressure, pulse, height, weight, etc) that you are able to provide will assist your provider with your care
- ◆ Click “Join Televisit”
  - ◇ You are now in the Virtual Waiting Room
  - ◇ Your provider will join when able

  
**ASSOCIATES IN FAMILY**  
**MEDICINE**  
8940 STATE AVENUE  
KANSAS CITY, KANSAS 66112

## TeleMedicine

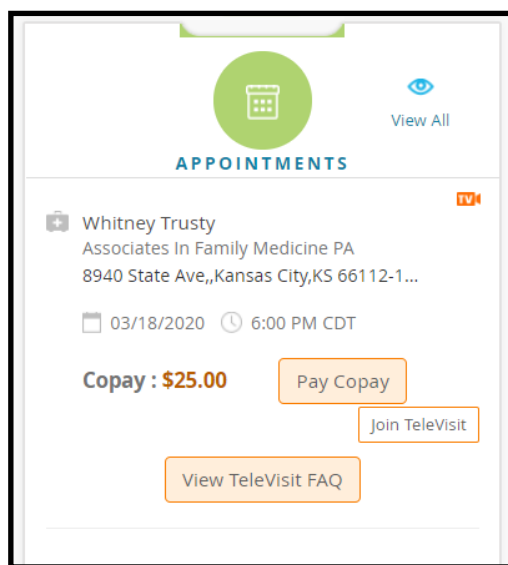


**Office Hours**  
8 am – 5 pm  
Monday – Friday

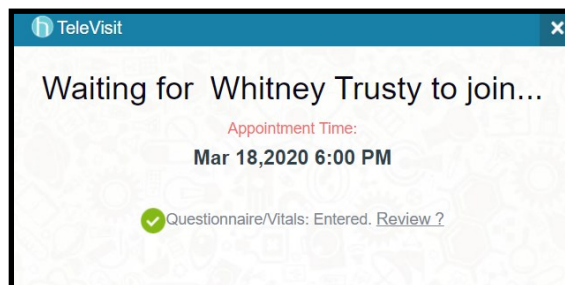
Phone | 913.596.1313  
Fax | 913.596.2422  
[www.afmed.org](http://www.afmed.org)

## 1. Patient Portal

- ◆ Log in to the Patient Portal
  - ◇ Go to [www.afmed.org](http://www.afmed.org) on a computer in the Google Chrome or Mozilla Firefox browser
  - ◇ Click on “Patient Portal Login” in the top right hand corner of any page
  - ◇ Input your Username and Password on the right side of the screen
  - ◇ If you do not know your Username and/or Password for the Patient Portal, call the office (913-596-1313) and request that your Patient Portal login be reset, email required
  - ◇ There will be an appointment on your Portal Dashboard when you first login

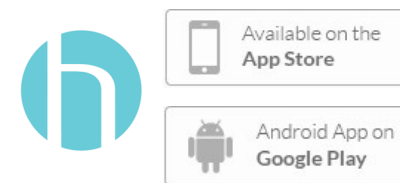


- ◆ Click “Join TeleVisit” on the appointment
- ◆ A visit-relevant questionnaire will show; please complete to the best of your knowledge
- ◆ Any vitals (blood pressure, pulse, height, weight, etc) that you are able to provide will assist your provider with your care
- ◆ Click “Join Televisit”
  - ◇ You are now in the Virtual Waiting Room
  - ◇ Your provider will join when able



## 2. Healow Smartphone App

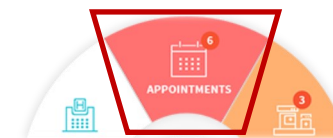
- ◆ Download the HEALOW app on your smartphone



- ◆ Use the following Practice Code to link your Healow app to our practice

**DCJFBA**

- ◆ Login to Healow with your Patient Portal Username and Password
  - ◇ If you do not know your Username and/or Password for the Patient Portal, call the office (913-596-1313) and request that your Patient Portal login be reset, email required
- ◆ Click “Appointments” at the top of the circular menu at the top of your screen



- ◆ Click on the appropriate TeleVisit appointment
- ◆ Click “Start TeleVisit”
- ◆ A visit-relevant questionnaire and vitals request will show; please complete to the best of your knowledge
- ◆ Click “Join Televisit”
  - ◇ You are now in the Virtual Waiting Room
  - ◇ Your provider will join when able